



SERVICE HOTLINE

Johannesburg
Stock Exchange

Tel: +27 11 520 7000

www.jse.co.za

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Equity Market Production Issue Feedback 23 April 2014

Further to our earlier communications relating to the Equity Market technical issue, the JSE can confirm that we have established the root cause of this morning's database related issue and will be implementing corrective actions to avoid a recurrence of the problem.

The JSE is disappointed about today's delay to the market open, given the 100% uptime we have enjoyed from July 2012 until today.

We would like to confirm that we believe our Equity Market trading technology is world class and has brought substantial benefits to the South African Equity market.

The JSE wishes to apologise for any inconvenience caused to our clients.

Market / Service:

JSE Equity Market

JSE Derivative Market

- Equity Derivatives

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact +27 11 520 7777 or customersupport@jse.co.za

Issued By:

Sandra Borrageiro

General Manager: Equity Market

<https://www.jse.co.za/services/technologies/market-communications>